

SENDAGUY NOW process for contractors

STEP 1:

Contracting Company applies to join the SENDAGUY Network at sendaguy.com/contractor-invitation/



STEP 3:

Restaurant sends out a service request via mobile device.



STEP 2:

If application is approved, Contractor downloads the app and sends email to his service techs to download the app to their mobile devices



THIS IS OUR SPECIAL TECHNOLOGY THAT MAKES US UNIQUE

STEP 4:

SAGN matches the details of the service request with the skillset of nearby technicians in the proximity of the service request, and identifies a match.



STEP 5:

SAGN contacts the Dispatcher at the matching Contracting Company and offers them the job.



JOB ACCEPTED



JOB DECLINED

STEP 6:

Restaurant is notified that a match has been found and the job has been accepted.



STEP 7:

Restaurant is notified of the matching Contractor's Diagnostic Fee.*
And asked to accept.



*Diagnostic fee should be the fee contractor company charges to get to the job and for up to one hour on-site.



STEP 8:

When Contractor's Diagnostic Fee is accepted, restaurant's credit card is charged.



Dispatcher is notified.



Technician is dispatched.

STEP 9:

Technician arrives at jobsite.



STEP 11:

Job completed.
Invoice submitted and approved by customer on app.



STEP 10:

Restaurant receives updates via their mobile device.

NEED PARTS?

If needed, Technician orders parts via app, In-stock parts are delivered to jobsite via SAGN messenger.



Restaurant credit card charged.
Contractor is paid.



STEP 12:

Restaurant rates Technician.
Technician rates Restaurant customer.



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